

Standard	Performance indicator	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR
We will ensure that litter and dog bins are not overflowing. Any bins that are reported as overflowing will be emptied within 3 hours during operational hours	% of bins reported which are emptied within 3 hours	100%	100%	100%	98%	99%	100%	100%	100%	100%	100%		
All category A & B Parks will be returned to a GRADE A (EPA) standard within 6 hours of being reported during operational hours	% of parks meeting the standard	100%	100%	100%	95%	100%	100%	100%	100%	100%	100%		
On notification we will remove graffiti within 24hours and within 1 hour of notification of racist, sexist or clearly offensive graffiti	% of graffiti removed within the time stated	100%	100%	100%	100%	99%	100%	99%	100%	100%	100%		
General grassland will be cut before it reaches the maximum height of 65mm	Number of Plots served with a Target Inspection Notice	2	3	5	2	2	2	7	0	0	0		
We will remove hazardous abandoned vehicles within 24 hours of being reported	% of vehicles removed within the time stated	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%		
We will carry out a physical inspection of all children's playground equipment on a fortnightly basis	% of inspections carried out	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%		
All damaged or vandalised play equipment will be repaired or replaced within 6 weeks of notification	% of play equipment not repaired or replaced within 6 weeks	below 0.5%	below 0.5%	below 0.5%	below 0.5%	below 0.5%	below 0.5%	below 0.5%	below 0.5%	below 0.5%	below 0.5%		
All category A & B public parks will display up to date quality check sheets	% of A & B parks displaying up to date quality sheets	99%	100%	100%	100%	100%	100%	100%	100%	100%	100%		
All complaints will be responded to within 9 working days	% of complaints responded to within 9 working days	90%	85%	86%	90%	92%	85%	90%	95%	90%	100%		
We will ensure that all operational public toilets in parks are open during the advertised hours, are clean and well stocked	% of toilets open to public during advertised hours	95%	100%	100%	100%	100%	100%	100%	100%	100%	100%		
All lockable parks will have their entrance gates secured and locked within 1 hour of the advertised hours	% of parks meeting the standard	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%		